



## Why Is There Sand in My Pool?



Either your standpipe or laterals are cracked, chances are one or more of the laterals are cracked, it only takes one to break to get sand in the pool. This could happen in various ways however, the most common is caused by not filling the filter tank full of water before adding new sand into the sand filter. By filling the filter half-way with water, you lighten the impact of the new sand when it is added to the filter.

Either way, you'll have to take apart your filter, remove the sand, and replace whatever piece is broken, see our "Replacing Sand" sheet on how to replace sand properly.

## How Do I Get Sand Out of My Pool?

Once the sand filter is fixed, you can focus on getting the sand out of the pool. We recommend manually vacuuming the sand out on the "waste" setting, this will pull the water from the pool directly out the backwash line, ensuring that the water never enters the filter, otherwise the sand can get stuck in the laterals inside your filter. As usual, when vacuuming on "waste" you'll want to move quickly because you'll be losing water quickly, we recommend leaving a garden hose running into the pool as you vacuum.

If you have any questions or concerns, call us at either location!

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